Workgroup Agenda

Member Advisory Council (MAC) South Central GSA

Tuesday, October 30, 2018
11:30 a.m. – 1 p.m.
AmeriHealth Caritas Louisiana Community Wellness Center
3709 Jewella Ave, Shreveport, LA 71109

1. Welcome and introductions

Pierre Washington

MAC Chair/Director, Manager of Member Engagement

Lori Payne

AmeriHealth Caritas Louisiana Culturally and Linguistically Appropriate Services (CLAS) Coordinator

2. Prior meeting minutes distribution and overview

Pierre Washington

3. Shreveport Community Wellness Center

Audrey Flournoy

Community Programs Coordinator

4. Spanish-Speaking Member Survey

Lori Payne

5. Upcoming events

Audrey Flournoy

6. Health disparity intervention: "Control Your Diabetes. Control Your Destiny."

Lori Payne

7. Input from members on improving member communications

Pierre Washington

8. Adjournment

