

## 2017 Access to Care Campaign for Expansion Members to Establish Relationships with Their Physicians

AmeriHealth Caritas Louisiana recognizes the importance of access to care for our expanded member population and the provider's role in that care.

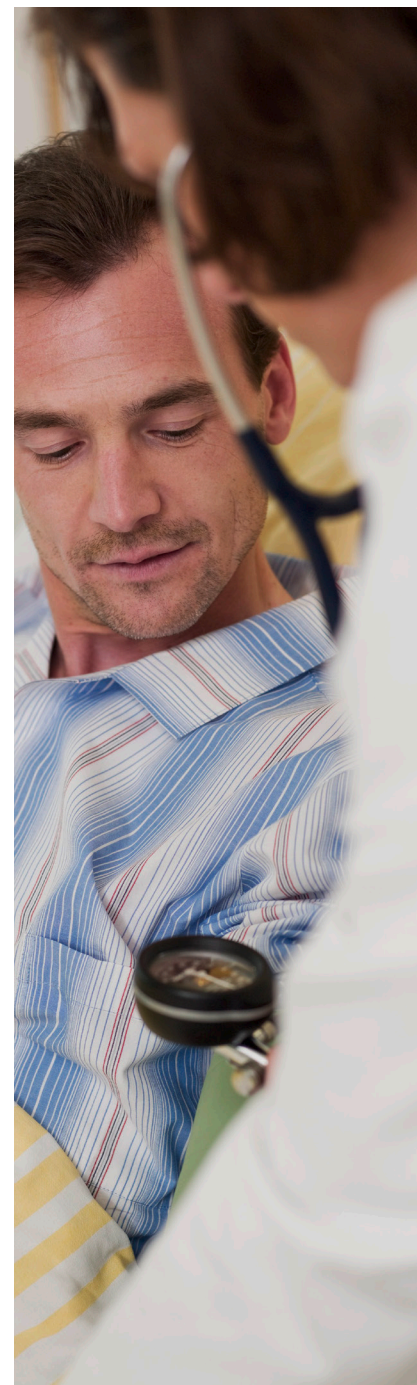
We want to reinforce that we value our provider relationships and we are here to support you in the care of our members. Therefore, we'd like your continued participation with providing access to expansion members who gained coverage through Medicaid starting in July 2016. This campaign includes an enhanced reimbursement (page 2) for each preventive care visit, new patient evaluation and management (E&M) visit, and initial established E&M visit (preventive health services), provided to an eligible expansion member from July 1, 2016 through December 31, 2017.

### How do I participate?

1. Primary care providers (PCPs) can start by identifying eligible AmeriHealth Caritas Louisiana expansion members on your panel who are due or overdue for a preventive health service. You will receive rosters that identify eligible expansion members who have not accessed preventive health services since their coverage began.
2. Schedule and complete appointments with identified eligible expansion members now through December 31, 2017. AmeriHealth Caritas Louisiana offers the Let Us Know Program for providers who need help reaching members to schedule an appointment. For more information or to get help, call the AmeriHealth Caritas Louisiana Rapid Response and Outreach Team (RROT) at 1-888-643-0005 from 8 a.m. – 6:30 p.m., Monday – Friday.
3. Submit a claim for the preventive health service using your normal claim submission procedures.
4. If your preventive health service identifies other specialty care that needs to be addressed, AmeriHealth Caritas Louisiana will also offer enhanced rates to specialists for new patient E&M visits and/or initial established E&M visits through AmeriHealth Caritas Louisiana.

### When and how is the enhanced rate paid out?

The enhanced rate will be paid out beginning on October 23, 2017, through the normal claims adjudication process. A supplemental payment will be made in December 2017 for services that have previously been billed and paid through October 19, 2017. All payments will be accompanied by a report that includes information identifying the services provided to eligible expansion members for whom the enhanced reimbursement is attributable.



## How are members engaged during this campaign?

AmeriHealth Caritas Louisiana eligible expansion members who are due or overdue for a preventive health service will receive a letter and a phone call from the health plan encouraging them to contact their PCP's office and schedule the needed service. They'll also be reminded through our member mobile app and online portal. Eligible expansion members who receive an annual well visit are eligible for a \$20 incentive. If you have other recommendations on how we can encourage members to access needed physician care through this campaign, please contact us at [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).

2017 Health Improvement Campaign Eligible Services		
Eligible services	CPT code(s)	Enhanced rate
New Patient Visit	99201	\$44.50
New Patient Visit	99202	\$75.73
New Patient Visit	99203	\$109.46
New Patient Visit	99204	\$166.16
New Patient Visit	99205	\$209.23
New Preventive Visit	99385	\$134.17
New Preventive Visit	99386	\$157.45
Established Patient Visit	99211	\$20.46
Established Patient Visit	99212	\$44.14
Established Patient Visit	99213	\$73.93
Established Patient Visit	99214	\$108.74
Established Patient Visit	99215	\$146.4
Established Preventive Visit	99395	\$115.30
Established Preventive Visit	99396	\$126.34



## Questions

If you have questions about this campaign, please contact your Provider Network Management account executive or Provider Services at 1-888-922-0007. Thank you for your participation in the AmeriHealth Caritas Louisiana provider network, and your continued commitment to our members.

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