# PROVIDER**ALERT**



To: AmeriHealth Caritas Louisiana Providers

Date: October 5, 2018

**Subject:** Important Billing and Claims Processing Updates

Summary: Important updates that may affect billing and claims processing.

**Important Note:** All claims submitted to AmeriHealth Caritas Louisiana must comply with applicable state and federal guidelines, state contract requirements, reimbursement policies, and submission requirements. For the most current information on claims submission procedures and health plan policies, please visit our website and refer to the Claims Filing Instructions.

### **BEHAVIORAL HEALTH PROVIDERS**

<u>Assertive Community Treatment (ACT) Billing Reminder</u> – AmeriHealth Caritas Louisiana recently conducted a review of claims billed for ACT services. It was identified that inappropriate modifiers were billed with procedure code H0039 for the initial calendar month of services for members 21 years of age and over. AmeriHealth Caritas Louisiana requires providers to bill ACT services in accordance with the most recent Specialized Behavioral Health Services Fee Schedule as shown below. The Specialized Behavioral Health Fees Schedule can be found at <a href="https://www.lamedicaid.com">www.lamedicaid.com</a> > Fee Schedules > Specialized Behavioral Health Fee Schedule.

Code	Description	Modifier	Frequency
H0039	ACT – 1 <sup>ST</sup> month if enrolled 1-10 <sup>th</sup> day of month	U1	Month
H0039	ACT – 1 <sup>ST</sup> month if enrolled 11-20 <sup>th</sup> day of month	U2	Month
H0039	ACT – 1 <sup>ST</sup> month if enrolled 21-31st day of month	U3	Month

**What do you need to do?** AmeriHealth Caritas Louisiana is giving ACT providers the opportunity to review their accounts and resubmit any claims that were billed with an inappropriate modifier. **November 1, 2018,** AmeriHealth Caritas Louisiana will begin recoupment of any claims that continue to be billed with the inappropriate modifier.

## Fee Schedule Updates, System Updates, and Reminders

<u>Durable Medical Equipment (DME) HCPCS Codes Payable for Podiatrists</u> – This is a correction to the previous notice dated **June 8, 2018** regarding the DME HCPCS codes payable to Podiatrists effective **May 30, 2018.** The following codes were listed in error and **ARE NOT PAYABLE**. We apologize for the inconvenience.

*HCPCS Code	Description
A4590	Special Casting Material

Provider Services: 1-888-922-0007

*HCPCS Code	Description
A6010	Collagen based wound filler, dry form, per gram
	of collagen
A0610-A1	Collagen based wound filler, dry form, per gram
	of collagen
A6449	Light compression bandage, elastic,
	knitted/woven, width 3-5 in. per yard
A6456	Zinc paste impregnated bandage, non-elastic,
	knitted/woven, width 3-5 in. per yard
Q4038	Cast supplies, short leg cast, adult (11 years +),
	fiberglass
Q4040	Cast supplies, short leg cast, pediatric (0-10
	years), fiberglass
Q4045	Cast supplies, short leg splint, adult (11 years +),
	plaster
Q4046	Cast supplies, short leg splint, adult (11 years +),
	fiberglass

<sup>\*</sup>Source: CPT Professional Code Book

## Reminder - AmeriHealth Caritas Louisiana edits claims for gender-appropriate diagnoses codes -

AmeriHealth Caritas Louisiana has prepayment claims edits in place to help ensure gender-specific diagnosis codes align with a member's gender, as listed in our system. These edits are updated in our systems on an ongoing basis in order to remain compliant with industry standards and national coding guidelines.

Please be aware that AmeriHealth Caritas Louisiana expects to implement updates to gender-specific claims edits in our systems on **November 5, 2018.** 

**Action Required:** Please share this information with your billing staff and submit all claims in compliance with national coding guidelines. When submitting gender-specific diagnosis codes, please use those that are appropriate and that align with the member's gender, as listed in our system.

#### **Questions:**

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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#### **Electronic Funds Transfer (EFT)**

Simplify your payment process with EFT from AmeriHealth Caritas Louisiana and Change Healthcare (formerly Emdeon). EFT provides fast, easy and secure electronic payments — without the need for a traditional paper check. Enroll now at <a href="https://www.amerihealthcaritasla.com">www.amerihealthcaritasla.com</a> > Support > Customer Resources > Enrollment Services > Medical and Hospital EFT Enrollment Forms.