## PROVIDER**ALERT**



Provider Services: 1-888-922-0007

To: AmeriHealth Caritas Louisiana Providers

Date: August 16, 2019

**Subject:** Telehealth Services Modifier Change

**Summary:** Effective August 1, 2019, AmeriHealth Caritas Louisiana providers are required to use Place of Service (POS) 02 with modifier 95 when submitting claims for telemedicine/telehealth services.

In accordance with the policy stated in the Louisiana Department of Health (LDH) <u>Informational Bulletin 19-11</u>, AmeriHealth Caritas Louisiana will eliminate the requirement to use the GT modifier on professional claims for telemedicine/telehealth services.

## What do you need to do?

**Effective with dates of service August 1, 2019,** providers are required to use Place of Service (POS) 02 with modifier 95 for telemedicine/telehealth services. Claims not submitted accordingly will be denied.

## **Questions:**

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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