PROVIDER**ALERT**



To: AmeriHealth Caritas Louisiana Providers

Date: January 2, 2024

Subject: New collaboration with Somatus to launch on February 1, 2024

Summary: Somatus to launch on February 1, 2024.

AmeriHealth Caritas Louisiana is working with <u>Somatus</u> to offer an integrated care delivery program to support eligible AmeriHealth Caritas Louisiana members with or at risk of developing Chronic Kidney Disease (CKD) or End Stage Kidney Disease (ESKD). This program is designed to help improve our members' clinical outcomes and quality measures.

The Somatus program will provide our members with a personal support team of health professionals (e.g., doctors, nurses, clinical pharmacists,) to help manage their kidney disease and actively follow your treatment plan. The program will be part of all eligible members' coverage and is available at no extra cost.

The Somatus team will support your patients through:

- One-on-one care to help manage their kidney disease and comorbidities and address social determinants of health
- Personal health coaching that is based on their condition, treatment options, and diet
- Assistance to transition safely from hospital to home
- Guidance exploring transplant options, if appropriate
- A 24/7 Somatus Care Hotline: 1-855-851-8354, ext. 9

A Somatus representative will contact you to schedule an onsite visit to review the program. The representative can also share your patient list with you during the onsite visit.

If you have questions, please contact Somatus directly at 1-855-851-8354, Monday through Friday, from 7 a.m. to 7 p.m., or email <u>provider@somatus.com</u>.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your <u>Provider Network Management Account Executive</u>.

Missed an alert?

You can always find a complete listing of provider alerts on the <u>Newsletters and Updates</u> page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com