

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: January 10, 2020

Subject: Change in Dental and Vision Subcontractor

Summary: Effective January 1, 2020, AmeriHealth Caritas Louisiana has changed the subcontractor for its dental and vision benefits.

Effective January 1, 2020, Avēsis now administers adult dental benefits and both child and adult vision benefits for AmeriHealth Caritas Louisiana Medicaid members. **ALL** claims for these services must be sent directly to Avēsis:

For paper claims:	Avēsis Third Party Administrators, Inc Attn: Claims P. O. Box 38300 Phoenix, Arizona 85069-8300
For electronic claims:	Change Healthcare Payer ID 87098 http://www.changehealthcare.com Trizetto Payer ID 86098 http://www.trizetto.com

Vision and dental claims submitted for **dates of services 1/1/2020** and beyond must be submitted to Avēsis for reimbursement or will deny with code ZGS, with descriptor “resubmit to Avēsis.”

As a reminder, AmeriHealth Caritas Louisiana’s adult members are provided the following dental and vision benefits:

- **Vision:**
 - Annual vision exam with a \$0 copay.
 - A \$100 allowance on prescription glasses or contact lenses every year.
 - Major medical vision services
- **Dental:**
 - Two dental exams with cleanings.
 - One set of X-rays per year.

- Total dental benefit is \$500/yr and includes up to \$275 for fillings and extractions
- Members are also eligible for medically necessary oral surgical procedures when they are required as part of treatment of an injury, or treatment of a disease related to the head or neck.
- Adults are also eligible for the Adult Denture program with MCNA Dental.

Avēsis will be sending out the materials dental and vision providers will need to complete in order to continue to provide services to AmeriHealth Caritas Louisiana members. Once received, please complete and return. Providers who would like to join Avēsis network can also access the credentialing documents via the provider portal on Avēsis website at <https://www.avesis.com/Commercial3/Providers/ProviderCredentialing.aspx>. Feel free to call Avēsis at **1-833-311-2252** between the hours of 7:00 a.m. and 7:00 p.m. CST if you have any questions or require assistance.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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Electronic Funds Transfer (EFT)

Simplify your payment process with EFT from AmeriHealth Caritas Louisiana and Change Healthcare (formerly Emdeon). EFT provides fast, easy and secure electronic payments — without the need for a traditional paper check. Enroll now at [Change Healthcare EFT Enrollment Services](#).