

Louisiana Department of Health Informational Bulletin



To: AmeriHealth Caritas Louisiana Providers

Date: May 6, 2022

Subject: Informational Bulletin 20-5: COVID-19 Provider Update (revised)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Billing Instructions for Federally Qualified Health Centers (FQHC)/Rural Health Centers (RHC), non-FQHC/RHC providers, all therapy providers, Applied Behavior Analysis (ABA) providers, outpatient facilities, and EPSDT providers performing telehealth service:

Providers must indicate the appropriate place of service, either 02 (other than home) or 10 (home), based on the member's location at the time of service, and must append modifier 95. Services delivered via an audio/video system and via an audio-only system are to be coded this same way.

Please review [IB 20-5](#) (revised May 6, 2022) for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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Need to update your provider information? Send full details to:
network@amerihealthcaritasla.com.