

# Louisiana Department of Health Informational Bulletin



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** June 15, 2022

**Subject:** Informational Bulletin 20-5: COVID-19 Provider Update (revised June 9, 2022)

---

**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

## **Billing Instructions for FQHCs/RHCs providing telehealth services**

Providers must indicate the appropriate place of service 02 (other than home) or 10 (home), based on the member's location at the time of service and must append modifier 95 on the encounter code and on all detailed service lines. Services delivered via an audio/video system and via an audio-only system **must** be coded this same way.

## **All Therapy Providers providing telehealth services**

Providers must indicate **the appropriate** place of service, either 02 (other than home) or 10 (home), based on the member's location at the time of service and must append modifier 95.

## **Hospital-Based Utilization Management for Medical Stays**

As a reminder, hospital-based utilization management (UM) for all medical hospitalization resumed for new hospitalizations beginning **March 20, 2022**.

Beginning **June 9, 2022**, AmeriHealth Caritas Louisiana will resume concurrent reviews for UM-suspended members who have remained in the hospital.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at **1-888-922-0007**. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

## **Missed an Informational Bulletin?**

You can find a complete listing of Informational Bulletins on the [Provider Newsletters and Updates](#) page of our website under the header [Louisiana Department of Health Information Bulletins](#).

**Need to update your provider information?** Send full details to: [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).