

# Louisiana Department of Health Informational Bulletin



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** June 16, 2022

**Subject:** Informational Bulletin 22-4: Medicaid Provider Enrollment (revised June 10, 2022)

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

A [Provider Portal Enrollment Lookup Tool](#) is now available at [lamedicaid.com](http://lamedicaid.com). Data elements providers may use include NPI, Provider Name, Provider Type, Specialty, Address, City and State, and Zip Code; however, only one data point is required to search. Results given will show providers whose enrollments are 100% complete. This is a useful tool for providers to see if enrollment is complete. The Lookup Tool is updated daily and the results may be downloaded.

Providers who have submitted their applications but do not see their names listed, must allow at least 15 business days for the update to be processed. If your information has not been processed within 15 business days, please contact Gainwell Technologies by emailing [louisianaprovenroll@gainwelltechnologies.com](mailto:louisianaprovenroll@gainwelltechnologies.com) or contacting **1 (833) 641-2140** for a status update on enrollment and any next steps needed to complete the process.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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**Need to update your provider information?** Send full details to:  
[network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).