

# Louisiana Department of Health Informational Bulletin



---

**To: AmeriHealth Caritas Louisiana Providers**

**Date: July 6, 2022**

**Subject: Informational Bulletin 22-21: Community Health Workers in Federally Qualified Health Centers and Rural Health Clinics**

---

**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

The Louisiana Department of Health (LDH) has published Informational Bulletin 22-21 regarding coverage of services rendered by qualified Community Health Workers (CHW) in Federally Qualified Health Centers (FQHC) and Rural Health Clinics (RHC), **effective January 1, 2022**. Please review [IB 22-21](#) for full details.

Medicaid has received approval from the Centers for Medicare and Medicaid Services (CMS) to reimburse services rendered by Community Health Workers (CHW) in Federally Qualified Health Centers (FQHC) and Rural Health Clinics (RHC).

CHW service reimbursement is based on an alternative payment methodology, which allows reimbursement outside of the current Prospective Payment System rate for CHW services provided in FQHC and RHC settings. Providers will receive payment for services at the rate on file for the dates of service as published on the Professional Service fee schedule at:  
[https://www.lamedicaid.com/Provweb1/fee\\_schedules/feeschedulesindex.htm](https://www.lamedicaid.com/Provweb1/fee_schedules/feeschedulesindex.htm).

FQHC/RHC claims must include a Healthcare Common Procedure Coding System (HCPCS) for the visit, an evaluation and management code, and the corresponding Current Procedural Terminology (CPT) code for the CHW services in order to receive reimbursement. A HCPCS code is mandatory on the first line of the claim and must reflect either T1015 for physical health claims, H2020 for behavioral health claims, or D0999 for dental claims for the reimbursement of CHW services.

AmeriHealth Caritas Louisiana is currently updating our claims system to reflect these new services, which should complete no later than **July 31, 2022**.

**Providers do not need to take action.** Claims on file that denied prior to the completion of our system update will be reprocessed automatically no later than **August 15, 2022**.

This information will be updated in the [AmeriHealth Caritas Louisiana Provider Handbook](#) on **July 15, 2022**.

Questions regarding managed care claims processing should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

**Missed an Informational Bulletin?**

You can find a complete listing of Informational Bulletins on the [Provider Newsletters and Updates](#) page of our website under the header [Louisiana Department of Health Information Bulletins](#).

**Need to update your provider information?** Send full details to:  
[network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).