## PROVIDER**ALERT**



Provider Services: 1-888-922-0007

To: AmeriHealth Caritas Louisiana Providers

Date: September 21, 2023

**Subject:** LDH Approved Policy

Summary: Guideline for LDH Approved Policy- Duplicate Claim

AmeriHealth Caritas Louisiana would like to make you aware of the Duplicate Claim policy that has been approved by the Louisiana Department of Health. The guideline is located at the following link on our website under Duplicate Claim:

https://www.amerihealthcaritasla.com/provider/billing/index.aspx.

**Reminder**: If your practice is not registered with our website portal-NaviNet, we highly recommend registering. To register, please visit <a href="www.navinet.net">www.navinet.net</a> to sign up or contact your Provider Account Executive for details.

## **Questions:**

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your <u>Provider Network Management</u> Account Executive.

## Missed an alert?

You can always find a complete listing of provider alerts on the <u>Newsletters and Updates</u> page of our website.

Need to update your provider information? Send full details to <a href="mailto:network@amerihealthcaritasla.com">network@amerihealthcaritasla.com</a>