Louisiana Department of Health Informational Bulletin



To: AmeriHealth Caritas Louisiana Providers

Date: December 20, 2023

Subject: Informational Bulletin 23-14: Electronic Visit Verification for Home Health Services (Revised December 18, 2023)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Electronic Visit Verification (EVV) for Home Health Services

AmeriHealth Caritas Louisiana would like to make you aware that an FAQ has been created by the Louisiana Department of Health to assist providers with their implementation of EVV. It can be found <u>here</u>.

Please review Informational Bulletin 23-14 revised 12.18.2023 for more details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.