| Provider Network Monitoring Elements | Met | Not Met |
|---|-----|---------|
| Youth Crisis Response Services | | |
| The agency has a medical director. | | |
| The agency has an administrator. | | |
| The agency has a clinical supervisor | | |
| The agency has nursing staff. | | |
| | | |
| The BHSP's crisis mitigation plan shall include the following: | | |
| -Identify steps to take when a client suffers from a medical, psychiatric, | | |
| medication | | |
| or relapse crisis | | |
| | | |
| The BHSP's crisis mitigation plan shall include the following: | | |
| -Specify names and telephone numbers of staff or contracted entities to | | |
| assist clients | | |
| in crisis. | | |
| If the provider contracts with another entity to provide crisis mitigation | | |
| services, the provider shall | | |
| have a written contract with the entity providing the crisis mitigation | | |
| services. | | |
| Agency has current Crisis mitigation plan to address natural/man made | | |
| disasters and emergencies. | | |
| Verification that the agency's demographic information is accurate in | | |
| the MCO's system | | |
| Provider must maintain results in personnel records that prior to hiring | | |
| or contracting any employee or contractor that performs services that | | |
| are compensated with Medicaid/Medicare funds, including but not | | |
| limited to licensed and unlicensed staff, interns and/or contractors, | | |
| agency reviewed the Department of Health and Human Services' Office | | |
| of Inspector General (OIG) List of Excluded Individuals and Entities (LEIE) | | |
| | | |
| Provider must maintain results in personnel records that once a month, | | |
| for current employees, agency checked the Department of Health and | | |
| Human Services' Office of Inspector General (OIG) List of Excluded | | |
| Individuals and Entities (LEIE) to determine if they have been excluded | | |
| from participation in the Medicaid or Medicare Program by Louisiana | | |
| Medicaid or the Department of Health and Human Services' Office of | | |
| Inspector General. | | |

| Maintain documentation that all direct care staff, who are required to | | |
|--|---|--|
| renew CPR & First Aid training, complete the training within the time | | |
| period recommended by the American Heart Association; Psychiatrists, | | |
| advanced practical registered nurses (APRNs)/physician assistants (PAs), | | |
| registered nurses (RNs) and licensed practical nurses (LPNs) are exempt | | |
| from this training. | | |
| Unlicensed staff rendering services have completed the Standardized | | |
| Basic Clinical Competency Training Module: MH 101 – Introduction to | | |
| Serious Mental Illness (SMI) and Emotional Behavioral Disorders. | | |
| Unlicensed staff rendering services have completed the Standardized | | |
| Basic Clinical Competency Training Module: Crisis intervention. | | |
| Unlicensed staff rendering services have completed the Standardized | | |
| Basic Clinical Competency Training Module: Suicide and homicide | | |
| precautions. | | |
| Unlicensed staff rendering services have completed the Standardized | | |
| Basic Clinical Competency Training Module: System of care overview. | | |
| , , , , , | | |
| Unlicensed staff rendering services have completed the Standardized | | |
| Basic Clinical Competency Training Module: Co-occurring disorders. | | |
| Unlicensed staff rendering services have completed the Standardized | | |
| Basic Clinical Competency Training Module: Cultural and linguistic | | |
| competency (basic). | | |
| Unlicensed staff rendering services have completed the Standardized | | |
| Basic Clinical Competency Training Module: Treatment planning. | | |
| Non-licensed direct care staff are required to complete a basic clinical | | |
| competency | | |
| training program approved by OBH prior to providing the service | | |
| Completion of crisis training curriculum approved by OBH prior to | | |
| providing services | | |
| Be at least eighteen (18) years of age, and at least three (3) years older | | |
| than an individual under the age of eighteen (18) that they provide | | |
| services | | |
| Have a high school diploma, general equivalency diploma or trade | | |
| school diploma in the area of human services, or demonstrate | | |
| competency or verifiable work experience in providing support to | | |
| persons with disabilities | | |
| Pass a motor vehicle screen (if duties may involve driving or transporting | | |
| members); | | |
| Possess and provide documentation of a valid social security number | | |
| There is documentation noting the supervisor made an onsite visit to | | |
| the member's home to evaluate the DSW's ability to perform their | | |
| assigned duties in order to determine whether member is receiving the | | |
| services that are written in the plan of care | | |
| | - | |